

Banner Nurse Now.

Hotline

**COMPLIMENTARY HEALTH CARE ADVICE
24 HOURS A DAY, SEVEN DAYS A WEEK**

(888) 747-7990

Banner Nurse Now has a team of experienced nursing staff available to help with your immediate health care questions. This service enhances the care you receive from your primary care physician. Banner Nurse Now nurses can give you advice for care at home or help you determine if you should seek urgent or emergency services.

Our nurses can also assist you in finding nearby locations that offer the level of care that may be necessary.



**IF YOU OR A LOVED ONE IS ILL OR INJURED,
CALL BANNER NURSE NOW FOR MEDICAL ADVICE.
THERE IS NO CHARGE FOR THIS SERVICE – WE WANT TO HELP.**

In addition to connecting you to many Banner Health resources, our nurses can also connect you to:

- A Banner Health pharmacist
- The Banner Poison and Drug Information Center
- Banner Behavioral Health
- Banner Information and Referral Line (classes, education and event registration)

Call us when you are sick, injured or need care advice at (888) 747-7990.

Visit www.BannerUFC.com/ALTCS for a complete list of providers in our network.

For emergency services dial 911.



**For questions call our
Customer Care Center at
(833) 318-4146, TTY 711.**

Banner - University Family Care/ACC (B - UFC/ALTCS) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

English - ATTENTION: If you speak English, language assistance services, at no cost, are available to you. Call (833) 318-4146 (TTY: 711).

Español (Spanish) - ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (833) 318-4146 (TTY: 711).

繁體中文 (Chinese) - 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 (800) 582-8686 (TTY: 711)。

Covered Services are funded under contract with AHCCCS.